2026 SUPERVISOR BOOTCAMP

***Please check your location.**

☐Tulsa, Southern Hills Marriott September 2 ☐OKC, OBA September 3

OBA MEMBERS: REGISTER ONLINE AT WWW.OBA.COM.

Early bird fee by 8/19/26: $290
Regular fee after 8/19/26: $300
Non-members: $600

The fee is per person and includes instruction, materials, breaks and lunch. Cancellation requests must be made in writing and be received by 8/19/26 to receive a full refund. A 50-percent refund will be given on all cancellations received by 8/26/26. No refunds will be given on requests received after 8/26/26; however, substitutions may be made.

BANK/CO. _____

PHONE _____

FAX _____

P.O. BOX _____ CITY _____ ZIP _____

NAME _____ TITLE _____

MOBILE PHONE _____

EMAIL _____

NAME _____ TITLE _____

MOBILE PHONE _____

EMAIL _____

NAME _____ TITLE _____

MOBILE PHONE _____

EMAIL _____

PAY BY CREDIT CARD:

For security reasons, please fax your registration form and credit card information ONLY to the OBA's dedicated secure e-mail: **secure@oba.com**.

BILL TO ☐ VISA ☐ MASTERCARD ☐ AMEX ☐ DISCOVER

CARDHOLDER NAME _____

CARD # _____

CVC# _____ EXP. DATE _____

SIGNATURE _____

PAY BY CHECK:

Mail this form with payment to:

Oklahoma Bankers Association
P.O. Box 960173
Oklahoma City, OK 73196-0173

2026 Supervisor Bootcamp

September 2 | Tulsa Southern Hills Marriott
September 3 | OKC Harris Event Center/OBA

TULSA

OKC

2026 Supervisor Bootcamp

SEPTEMBER 2, TULSA | SEPTEMBER 3, OKC

ABOUT THE PROGRAM

You don't master the art of leading and managing through luck; you master it through training, experience, learning, and staying on top of best practices. As a manager or supervisor, you must have the attitude, aptitude, skill set, confidence, persistence, and commitment to excel in this multi-tasking, challenging role. This training will help take your expertise to a new level as you learn how to collaborate and coach your employees to excel on the job. Whether you are new or seasoned managers and supervisors, attendees find this experiential training invigorating, motivating and applicable to managing and supervising others. You will learn how to manage crucial conversations and challenging situations. You will practice a coaching approach that encourages your staff to be engaged and accountable and walk away with a toolbox for immediate use back in your workplace!

ACCOMMODATIONS

Residence Inn Bricktown
400 E. Reno Ave.
Oklahoma City, OK 73104
405-601-1700 Option 0
Ask for the OBA rate of $124
Free breakfast
Self parking $23/day.

Embassy Suites, OKC Medical Center
741 N Phillips Ave.
405-239-3900
Ask for the OBA business rate of $154
Made to Order Breakfast
Self parking $22/day

Tulsa Marriott Southern Hills
1902 E. 71st St., Tulsa
918-493-7000
Ask for the OBA rate of $159-189

WHO SHOULD ATTEND

- Anyone who is responsible for managing a team (new or seasoned) or identified as a future up and coming leader in your organization
- For anyone who wants to take their leadership role to the next level
- Branch Managers most definitely benefit from this training as well!

QUESTIONS?

Call Niki, Debbie or Janis at the OBA for further information at 405-424-5252, or email Janis at janis@oba.com.
If you have a disability that may impact your participation in this event, please forward a statement regarding any special needs to the OBA. We will contact you to discuss accommodations.

SCHEDULE

8:30 a.m.....Registration
9:00 a.m. to 5:00 p.m. .....Program
12:00-12:45 p.m. .....Lunch

WHAT YOU WILL LEARN

Excelling at Leading, Supervising & Coaching

- Understanding yourself and others – the art of responding to different communication styles
- Visiting your values as a leader
- Handling those difficult conversations with employees (including practice conversations)
- Addressing difficult or uninspired team members
- Setting performance and behavior standards beyond the job description and the employee handbook
- Implementing employee 1 to 1 coaching meetings
- Providing guidance in giving and receiving feedback
- Assessing your leadership effectiveness

Building a productive team

- Covering ideas to empower and motivate within the workplace
- Managing the generational gaps
- Learning the attributes of being an ideal team player
- Understanding the importance of vulnerability and trust in building a stellar team
- Practicing and Modeling Emotionally Intelligent Habits

Creating a collaborating work environment – group discussion

- Recruiting, hiring and interviewing
- Training & onboarding – Is this an experience or an afterthought for new hires?
- Excelling at performance reviews

Other topics suggested by participants will also be covered throughout the session

ABOUT THE SPEAKER

Vicki Kraai is CEO of InterAction Training, a company focused on professional development training in the financial services industry. Vicki's 25+ years of community bank experience started at the family bank in rural Nebraska, serving as a bank teller and eventually becoming CEO. Vicki's many years of banking include credit card lending experience where she was a member of the management team that launched the Cabela's credit card program. She has a passion for developing people for success in the financial services industry. Bankers value Vicki's highly engaging "been there, done that" approach to all facets of her training and speaking engagements.