**Large Withdrawal Loss Prevention Questionnaire**

[Bank Logo Here]

Every year consumers lose billions of dollars to scams. We have

identified some concerns regarding your request to conduct a large withdrawal.

Purpose for your request: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Date:\_\_\_\_\_\_\_\_\_\_\_\_\_\_

|  |  |  |
| --- | --- | --- |
| Providing fully candid and truthful responses to these questions will help us do our best to protect you and your assets. | Yes | No |
| Are you **currently on the phone** with someone guiding you through this request? If yes, please answer with a gesture – head shake or thumbs up. |  |  |
| Were you told **not to tell anyone** the purpose of your withdrawal? |  |  |
| Have you been told to provide a **false reason** for your withdrawal such as purchasing a car or remodeling at your home? |  |  |
| Did someone you have **never met in person** or someone you **haven’t seen in a very long time** ask you to send them money? |  |  |
| Were you recently instructed to **purchase gift cards**? |  |  |
| Has anyone asked to **connect to your computer or mobile phone**? |  |  |
| Have you recently talked to a **government official** who is demanding money to avoid arrest, deportation, fines, to pay unpaid taxes, or **your bank** to secure your accounts or help with a criminal investigation of an employee? |  |  |
| Did you recently receive a deposit from someone you don’t know and need to **withdraw the funds to send to someone else**? |  |  |
| Were you recently told you won a **lottery or sweepstakes** but need to pay taxes or fees first? |  |  |
| Did you receive an **urgent call** from a family member who is in trouble or injured? |  |  |
| Were you told to take cash to deposit into a **bitcoin/cryptocurrency ATM**? |  |  |
| Are you withdrawing these funds because you are being **harassed or threatened**? Is something **bad** going to happen if you don’t complete this transaction? |  |  |

If you answered “Yes” to any of these questions, there is a chance you are being victimized by a scam. The decision to continue with your request is at your own discretion. There is no bank insurance to cover a personal loss from a scam. Threats of physical harm or extortion should be reported to your local police department immediately.

By signing this form, I direct {your bank name} to process my request.

|  |  |
| --- | --- |
| Customer Name (printed) | Bank Employee Signature |
| Customer Signature | Bank Supervisor Signature |

Signed copy handed to customer