

Survival Spanish for Banking & Financial Institutions



This easy-to-follow pocket guide will help you conduct financial transactions with your Spanish-speaking customers

Rapidly changing demographics require today's financial institutions have a basic understanding of Spanish. This easy-to-understand pocket guide will get you speaking Spanish immediately.

Our "grammar-less" approach allows you to get your point across and help communicate effectively with your

Spanish-speaking customers.

Survival Spanish for Banking and Financial Services includes frequently asked questions and phrases related to: tellers/front line; the customer identification program; deposits, products, and services; lending; mortgage; commercial loans; declining

a product or service; numbers, time of day, months; and a glossary of terms.

- Pocket-sized
- Phonetic spellings for easy pronunciation
- Sections on customer identification front line, deposits, lending, mortgage, plus survival basics

SURVIVAL SPANISH ORDER FORM

NAME _____

BANK _____

EMAIL _____

PHONE _____ FAX _____

ADDRESS _____ CITY _____ ZIP _____

_____ @ \$15* EACH (MEMBERS) OR	\$ _____
_____ @ \$25* EACH (NON-MEMBERS)	\$ _____
SHIPPING	\$6.95
TOTAL	\$ _____

*Tax is included

PAY BY CREDIT CARD: For security reasons, please fax ONLY to the OBA's dedicated registrations fax line: 405-604-9545.

BILL TO VISA MASTERCARD CARD # _____ EXP DATE _____ CSC # _____

CARDHOLDER NAME _____ SIGNATURE _____

PAY BY CHECK: Mail this form with payment to Oklahoma Bankers Association, P.O. Box 960173, Oklahoma City, OK 73196-0173.

For OBA use only: Rec'd Ck# Amt Code: 333



1. Complete and send this form via mail or fax.
2. Order online at www.oba.com under "Products and Services."

 **QUESTIONS? CALL 405-424-5252.**